

Useful information - Taxation

Information about taxation for those new to Australia (broad categories)

<https://www.ato.gov.au/individuals/international-tax-for-individuals/coming-to-australia/>

Information in other Languages

www.ato.gov.au/otherlanguages

Tax in Australia what you need to know (more details)

<https://www.ato.gov.au/individuals/international-tax-for-individuals/in-detail/tax-in-australia--what-you-need-to-know/>

Tax in Australia Downloadable PDF in English and 5 other languages

<https://iorder.com.au/publication/searchpublications.aspx?txt=Tax%20in%20Australia%20-%20What%20you%20need%20to%20know>

Working out your residency for tax purposes

www.ato.gov.au/residency

How much tax do you pay?

<https://www.ato.gov.au/rates/individual-income-tax-rates/>

Information about tax and working

<https://www.ato.gov.au/individuals/working/in-detail/payg-withholding/how-much-tax-should-be-taken-from-my-pay-/>

Information about the TFN Declaration form, (provided once someone starts a job).

https://www.ato.gov.au/Forms/TFN-declaration/?page=2#How to complete this form _payee

Doing the right thing and properly declaring employment income

<https://www.ato.gov.au/general/gen/the-cash-and-hidden-economy/>

Tax deductions – what you can claim and what records you need

www.ato.gov.au/deductions

Superannuation

<https://www.ato.gov.au/Individuals/Super/>

<https://www.ato.gov.au/Individuals/Super/Growing-your-super/Super-from-your-employer/>

Temporary residents and super

www.ato.gov.au/DASP

Information about tax returns and how to lodge

<https://www.ato.gov.au/Individuals/Lodging-your-tax-return/>

Keeping your taxation and personal information safe

<https://www.ato.gov.au/General/Online-services/Identity-security/Protecting-your-information/>

<https://www.ato.gov.au/general/online-services/online-security/>

<https://www.ato.gov.au/general/other-languages/in-detail/information-in-other-languages/identity-crime/?page=3>

Scams – Identifying Scams and how to report and verify a scam

www.ato.gov.au/scams

www.ato.gov.au/scamalerts

Employee or contractor

<https://www.ato.gov.au/business/employee-or-contractor/difference-between-employees-and-contractors/>

Are you in business?

<https://www.ato.gov.au/Business/Starting-your-own-business/Before-you-get-started/Are-you-in-business-/>

For more information

Personal tax enquiries 13 28 61

Superannuation enquiries 13 10 20

Translating and interpreting service 13 14 50

Website www.ato.gov.au

Business Tax Enquiries 13 28 66

Online Support (Business tax matters) www.ato.gov.au/sbsupport

Business education workshops and webinars www.lets-talk.ato.gov.au/sbworkshops

- **June 2019 – fake tax debt scam via WhatsApp**

There has been an increase in scammers using WhatsApp to impersonate the ATO. Current reports indicate the scam is the latest twist to the fake tax debt scam where scammers issue a pre-recorded voice message to your phone demanding immediate payment of a tax debt and threatening immediate arrest. In addition to requesting payment via unusual methods, the scammers may also ask call recipients to send a photo of their driver's licence, passport or other identity credential via WhatsApp. This may result in far reaching identity compromise for victims.



The ATO does not have a profile on WhatsApp and will never engage with you on this platform.

Never give out any sensitive personal identifying information unless you can independently verify the identity of the person or organisation you are providing it to.

Know your tax affairs - you can log into ATO online services through myGov to check your tax affairs at any time, or you can contact your tax agent or the ATO via an independently sourced number.

Cyber criminals can also use vulnerabilities in apps such as WhatsApp to access your phone or device. The Australian Cyber Security Centre (ACSC) is currently advising users of WhatsApp to update your app to apply the latest security updates and set your phone and device/s to auto update.

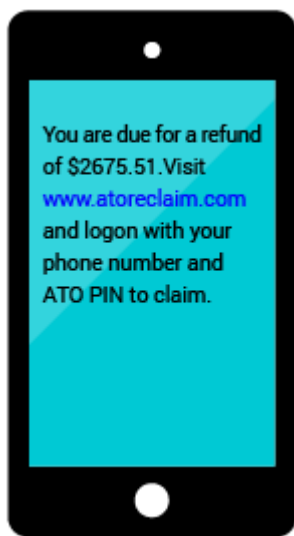
If you receive an ATO impersonation scam phone call or text message, and have not paid or provided sensitive personal identifying information to the scammer, you can [report the scam online](#).

Scam victims who have paid or provided sensitive personal identifying information to a scammer can call us on 1800 008 540. This number can also be used to verify if an interaction with the ATO is legitimate.

May 2019 SMS scam – tax refund notification

Scammers are texting people, asking them to click on a link and provide personal identifying information to receive a tax refund. The image below is one example format this scam can take. If you click on the link it will take you to a fake 'Tax Refund' form in order to steal your personal information.

In an effort to make the text appear real scammers use technology that makes their message appear in your legitimate ATO message feed. Remember to always exercise caution when clicking links or opening attachments in emails or SMS even if they are from someone you know.



The ATO does not have an online 'Tax Refund' form and we will never send an email or SMS asking you to access online services via a hyperlink.

All online management of your tax affairs should be carried out in ATO online services accessed via your genuine myGov account. Make accessing ATO online services via your myGov account more secure. Update your sign-in options at my.gov.au so you receive a code by SMS when signing in.

- **April 2019 phone scam – imitating ATO phone numbers**

Similar to previous alerts we have issued in [September](#) and [March](#) last year, we are seeing an increased number of reports of scammers contacting members of the public pretending to be from the ATO and claiming that there are outstanding tax debts and threatening people with arrest if the debt is not paid immediately.

Scammers are using technology to make it look like the calls originate from a legitimate ATO phone number. This number may appear on caller ID, be left on voice mail messages for call

backs, or directed by *69 for call back functionality. Scammers do this to make the calls seem more valid when they call people a second time. Most frequently the numbers appearing are 6216 1111 and 1800 467 033, but numbers for individual ATO staff members have been used as well.

While these scam calls may appear to be from the ATO with a spoofed caller ID, it is important to remember that a legitimate caller from the ATO will never:

- threaten you with arrest
- demand immediate payment, particularly through unusual means such as bitcoin, pre-paid credit cards or gift cards
- refuse to allow you to speak with a trusted advisor or your regular tax agent
- or present a phone number on caller ID.

Never call a scammer back on the number they provide.

If you are in any doubt about an ATO call hang up and phone us on 1800 008 540 to check if the call was legitimate or report a scam.